

## APPLICATION DEVELOPER LEAD

The Office of Information Systems and Technology (IS&T) is responsible for providing cutting-edge centralized technology services to the Georgia State University community. Recent and current major initiatives are the migration to Microsoft 365, cloud computing, and iPad registration for students.

### **A Great Place to Work:**

Would you be interested in attending an award-winning urban research university for free? Our Tuition Assistance Program lets employees take classes for free. At Georgia State University we emphasize work-life balance. With excellent benefits, competitive pay and an exciting location, Georgia State University could be the place for you.

### **Georgia State offers competitive pay and benefits including:**

- Paid Leave Time
- Employee Tuition Assistance
- Comprehensive health, dental and vision insurance coverage
- 403(b) and pension plans
- Panther PERQS- vendor partnership discounts

And that's not all; visit our benefits page for more information: <http://www.gsu.edu/hr/benefits/index.html>.

### **The Opportunity:**

Opportunity to provide leadership throughout the entire development lifecycle including project management, business systems analysis, software development, and application support. Experienced, ambitious developers with excellent collaborative skills, a strong customer service focus, and the desire to take a leadership role will thrive in this environment.

The role of Configuration & Implementation Analyst Lead is critical to the successful implementation of a software product, as well as maximizing the functionality of the tool. The Configuration & Implementation Analyst Lead is the key point person on the different options available to solve a business challenge. The position will:

- Implement system/process enhancements (Creates and modifies forms, creates work flows, etc.)
- Support the application and analyze problems and issues related to research management systems.
- Serve as the primary point of contact with the vendor support personnel.
- Facilitate workshops and training sessions to train system users (faculty, staff, and students.)
- Develop user materials for training, support, and instruction of users.
- Create and maintain reports and metrics.
- Assign user IDs.
- Answer user questions.
- Oversee integration with other systems.
- Test system components, patches and upgrades.
- Have a background in root cause analysis/resolution.
- Possess strong initiative, drive, and problem solving skills.
- Possess a positive attitude, good communications skills, and a team player mentality.
- Possess interviewing and listening skills, to interact with individuals and groups about their needs and ask the right question to surface essential requirements.

**Salary:** Commensurate with experience

**Minimum Qualifications:** Bachelor's degree and 3 years of related experience; or a combination of education and experience.

**Preferred Qualifications:**

- \*Bachelor's Degree in Information Technology and a minimum of three (3) years relevant experience.
- \*People should enjoy working with technology and business users.
- \*Research Protocol Management Solutions (e.g. iMedRIS), SharePoint, or similar forms and workflow solutions.
- \*Knowledge of and experience with business processes with research, health care, or higher education institution a plus.
- \*Knowledge of Relational Database.
- \*Strong leadership skills
- \*Solid business analysis experience
- \*Strong project management skills
- \*Strong work ethic
- \*Strong planning and organization skills
- \*Sound analysis, problem solving, and decision making skills
- \*Experience with the entire software development lifecycle

**To Apply:** Submit an online application and resume at <https://jobs.gsu.edu>. All the materials must be completed in order to be considered for the position. Please refer to Vacancy# **0602801**. An offer of employment will be conditional on background verification.

Georgia State University is an AA/Equal Opportunity Employer.